

## QUALITY POLICY STATEMENT

The company strives to combine the supply of products of the highest quality with industry leading levels of service, advice and guidance to our customers. We will endeavour to ensure that customers obtain the maximum commercial benefit from the equipment and services we supply.

With more than 40 years of experience, the company believes that it can identify and understand the needs of customers and to ensure that these are fully satisfied.

We believe in a policy of partnership, which extends to the way the company works with suppliers as well as with customers.

We are committed to a policy of continuous improvement.

The quality standards apply to all aspects of the company's business.

The Directors, Management Group and Outreach staff identify fully with the company's quality ethos.



**GARY POTTS**  
Director



**DEREK PAYNE**  
Director



**STUART FINLAYSON**  
General Manager

*This document is reviewed annually.*